## AMENDED FILING EXPLANATION



a. Is this an original filing? Yes [ ] No [ X ]
b. If no: 1.State the amendment number 1
2. Date filed..... 4/19/2004
3. Number of pages attached.....

# **HEALTH ANNUAL STATEMENT**

FOR THE YEAR ENDING DECEMBER 31, 2003

of the Condition and Affairs of the

## Physicians Health Plan of Southwest Michigan

NAIC Group Code 1334, (Current Period) (Prior Pe		ompany Code 52569	Employer's ID Number 38-3376063
Organized under the Laws of Michigan	,	cile or Port of Entry Michigan	Country of Domicile US
icensed as Business Type Health Ma			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
s HMO Federally Qualified? Yes [ X ] N	<del>_</del>		
Date Incorporated or Organized March		Date	Commenced Business June 1, 2000
Statutory Home Office		Kalamazoo MI 49005-110 Town, State and Zip Code)	0
Main Administrative Office	106 Farmers Alley Suite 300 (Street and Number) (City or	Kalamazoo MI 49005-110 Town, State and Zip Code)	(Area Code) (Telephone Number)
Mail Address	106 Farmers Alley Suite 300 (Street and Number or P. O. Box)	Kalamazoo MI 49005-110 (City or Town, State and Zip Code)	0
Primary Location of Books and Records		Kalamazoo MI 49005-110 Town, State and Zip Code)	0 269-341-7200 (Area Code) (Telephone Number)
nternet Website Address	www.phpiba.com		
Statutory Statement Contact	David Lee Vis		269-341-7311
	(Name) dvis@ibahealth.com (E-Mail Address)		(Area Code) (Telephone Number) (Extension) 269-341-6928 (Fax Number)
Policyowner Relations Contact	•	Kalamazoo MI 49005-110 Town, State and Zip Code)	• ,
	OI	FFICERS	
Chief Executive Officer Kenneth Lee		al Officer David Lee Vis	Secretary Kenneth Lee Taft
President David Ike Kibbe			·
	VICE F	PRESIDENTS	
	DIRECTOR	S OR TRUSTEES	
•	enneth Lee Taft avid Vincent Copeland	Owen Mark Berow M.D. Dawn Joann Kline	David William Burke M.D. # Konrads Valentins Lubvas M.D
State of Michigan County of Kalamazoo			
The officers of this reporting entity being deporting period stated above, all of the helaims thereon, except as herein stated, a par referred to, is a full and true statement operiod stated above, and of its income and statement Instructions and Accounting Pregulations require differences in reporting pelief, respectively.	erein described assets were the nd that this statement, together of all the assets and liabilities a d deductions therefrom for the practices and Procedures manual	e absolute property of the said reporting with related exhibits, schedules and e and of the condition and affairs of the sa period ended, and have been complete al except to the extent that: (1) state la	g entity, free and clear from any liens or explanations therein contained, annexed aid reporting entity as of the reporting entity as of the NAIC Annual
Cinnada		Cinnahus	Cincolina
Signature Kenneth Lee Taft		Signature Kenneth Lee Taft	Signature David Lee Vis
(Printed Name)		(Printed Name)	(Printed Name)

#### 1. SIGNIFICANT ACCOUNTING POLICIES

<u>Basis of Presentation</u> - The financial statements have been prepared on the basis of accounting practices prescribed or permitted by the Michigan Office of Financial and Insurance Services (OFIS) and the National Association of Insurance Commissioners (NAIC). These practices differ insome respects from generally accepted accounting principles. Certain assets are considered non-admitted for statutory purposes and are excluded from the balancesheet. These non-admitted assets have been allocated to retained earning in the financial statements.

<u>Cash and Cash Equivalents</u> – Short-term investments with maturity of three months or less at the time of purchase are reported ascash equivalents.

<u>Property and Equipment</u> - Property and equipment are stated at cost, less accumulated depreciation. Depreciation is provided on a straight-linebasis, over the estimated useful lives of the property, which range from 3 to 15 years.

<u>Claims Payable</u> – Accrued medical claims and related expenses (hospitalization and other outside medical services) include amounts billed andnot paid and anestimate of costs incurredfor unbilled services provided to the balance sheet date.

<u>Premiums</u> – Premiums are recognized in the period in which the members are entitled to health care services. Premiums billed and collected in advanceare recorded as unearned premiums.

<u>Use of Estimates</u> – The statutory basis financial statements have been prepared in accordance with the accounting practices prescribed or permitted by the CIS, which is acomprehensive basis of accounting other thangenerally accepted accounting principles, and requires the use of certain estimates, the most significant of which related to incurred but unreported claims formedical services. Actual results could differ from these estimates.

#### 2. ACCOUNTING CHANGESAND CORRECTIONOF ERRORS

The state of Michiganhas adopted codification effective January 1, 2003.

#### 3. BUSINESS COMBINATIONS AND GOODWILL

Not applicable.

#### 4. DISCONTINUED OPERATIONS

Not applicable.

#### 5. INVESTMENTS

Carrying value ofinvestments in debtsecurities designated forGAAP reporting purposes asavailable-for-sale securities are carried at amortizedcost ratherthan fairvalue.

#### 6. JOINT VENTURES, PARTNERSHIPS ANDLIMITED LIABILITY COMPANIES

The company has noinvestments in JointVentures, Partnerships or LimitedLiability Companies that exceed10% of its admitted assets.

#### 7. INVESTMENT INCOME

All incomedue or accruedhas beenincluded in thefiling.

#### 8. DERIVATIVE INSTRUMENTS

Not applicable.

#### 9. INCOME TAXES

PHPSWM has beengranted tax exemptstatus under IRSCode Section 501(c)(4).

#### 10. INFORMATION CONCERNING PARENT, SUBSIDIARIES AND AFFILIATES

Bronson Healthcare Group,Inc. contributed capitalof \$699,918to PHPSWM during2003.

PHPSWM members obtain medicalservices from Bronson Hospital, which ispart of the PHPSWMprovider network. As a result, medical service expenses include approximately \$10,683,518 of claims for 2003. Additionally, related parties of Bronson Practice Management and Bronson Vicksburg Hospital had medical services expense of approximately \$823,464 and \$211,487 respectively.

PHPSWM has amanagement agreement with IBA Health and Life Assurance Company for certain administrative expenses. Payments for these services were \$3,867,191 during 2003.

PHPSWM is a partnerwith 1/3 ownership of the PHP Shared Services, L.L.C. The purpose of the PHP SharedServices, L.L.C. is to facilitate statewide contracting and achieve economies of health maintenance organization management, and other required services. Payments for these services were \$335,110 during 2003.

#### 11. DEBT

Not applicable.

12. RETIREMENT PLANS, DEFERRED COMPENSATION, POSTRETIREMENT BENEFITS AND COMPENSATED ABSENCES AND OTHER POSTRETIREMENT BENEFIT PLANS

Not applicable

13. CAPITAL AND SURPLUS, SHAREHOLDERS' DIVIDEND RESTRICTIONS AND QUASI-REORGANIZATIONS

Not applicable.

#### 14. CONTINGENCIES

In the ordinary courseof operations, PHPSWM issubject to various litigationmatters related tohealth benefits provided to its subscribers. Although the outcome of these matters cannot determined, it ismanagement's opinion that disposition of these proceeds will not have amaterial adverse effect on the financial position or the results of operations.

#### 15. LEASES

There areno lease obligations.

16. INFORMATION ABOUT FINANCIAL INSTRUMENTS WITH OFF-BALANCE SHEET RISK ANDFINANCIAL INSTRUMENTS WITHCONCENTRATIONS OFCREDIT RISK

Not applicable.

17. SALE, TRANSFER ANDSERVICING OF FINANCIALASSETS AND EXTINGUISHMENTS OF LIABILITIES

Not applicable.

18. GAIN OR LOSS TO THEREPORTING ENTITY FROM UNINSURED A&H PLANS AND THE UNINSURED PORTION OF PARTIALLY INSURED PLANS

PHPSWM has a risk-sharingarrangement with UnitedHealthcare Insurance Company(UHIC), whereby PHPSWM earns 70% of the net profit or loss(as defined) of theHMO's out-of-area product and out-of-network portion of a point-of-service product.

19. DIRECT PREMIUM WRITTENPRODUCED BY MANAGINGGENERAL AGENTS/THIRD PARTY ADMINISTRATORS

Not applicable.

#### 20. OTHER ITEMS

PHPSWM elected to userounding inreporting amounts in the statement.

#### 21. SUBSEQUENT EVENTS

There are nosubsequent events to December 31,2003 that requiredisclosure.

#### 22. REINSURANCE

PHPSWM has a reinsurance contractwhereby it cedes exposureof potential losses arisingfrom large medical claims. Amounts to be received under reinsurance agreements are recorded as areduction in health carecosts when the claimis identified and canbe reasonably estimated. Reinsuranceceded contracts do notrelieve PHPSWM from itsobligations to providers. PHPSWM initially pays all claims and assumes responsibility for the portion reinsured, to the extent that the reinsured does not meet itsobligations assumed under the reinsurance agreement.

#### 23. RETROSPECTIVELY RATED CONTRACTS

Not applicable.

#### 24. CHANGE ININCURRED CLAIMS AND CLAIMADJUSTMENT EXPENSES

Reserves for incurred claimsattributable to insured eventsof prior years has decreased by \$5.7million from \$5.9 million in 2002 to \$.2 million in 2003.

#### 25. INTERCOMPANY POOLING ARRANGEMENTS

Not applicable.

#### 26. STRUCTURED SETTLEMENTS

Not applicable.

#### 27. HEALTH CARERECEIVABLES (amountsin thousands)

Pharmaceutical Rebate Receivables

Pharmacy Rebates as a Reported on		Pharmacy Rebates as Billed or Otherwise Confirmed	Actual Rebates Received Within 90 Days of Billing	Actual Rebates Received Within 91 to 180 Days of Billing	Actual Rebates Received More Than 180 Days After Billing
	Otatomonto			ı Dillini İğ	
12/31/2003	308				
9/30/2003	222	167	161		
6/30/2003	245	148	136		
3/30/2003	134	136	124		
12/31/2002	174	152	105		40
9/30/2002	146	145	92		53
6/30/2002	190	158	127		31
3/30/2002	149	150	145		5
		T	T	T	
12/31/2001	240	167	159		8
9/30/2001	249	180	174		6
6/30/2001	316	159	159		0
3/30/2001					

Psychotropic Rebate Receivables

Quarter	Estimated Psychotropic Rebates as Reported on Financial Statements	Psychoptopic Rebates as Billed or Otherwise Confirmed	Actual Rebates Received Within 90 Days of Billing	Actual Rebates Received Within 91 to 180 Days of Billing	Actual Rebates Received More Than 180 Days After Billing
12/31/2003					
	780				
9/30/2003	780	358	317	41	
6/30/2003	7.00	333			
	780	1,079	1,079		
3/30/2003	780	954	636	318	
			1		
12/31/2002	675	788		788	
9/30/2002	625	849	87	499	263
6/30/2002				433	203
0/00/0000	525	847	847		
3/30/2002	525	807	807		
40/04/0004	<u></u>	T .	T		Т
12/31/2001	575	735	634	101	
9/30/2001	600	705	574	131	
6/30/2001					
0/00/005	691	655	123	432	99
3/30/2001	567	626		573	53

Risk Sharing Receivables

	1	•	,			•	1	1		
Calendar	Evaluation	Risk	Risk	Risk Share	Risk	Actual	Actual Risk	Actual Risk	Actual	
Year	Period Year	Sharing	Share	Receivable	Share	Risk	Share Amts	Share Amts	Risk	
	Ending	Rec as	Rec as	Billed	Rec	Share	Rec'd First	Rec'd	Share	
		Est in	Est in		Not	Amts	Yr	Second Yr	Amts	
		Prior Yr	Cur Yr		Yet	Rec'd in	Subsequent	Subsequent	Rec'd	
					Billed	Yr Billed	,		All	
									Other	
									<u> </u>	
2003	2003	784	370	784	369	784	0	0	0	
	2004	0	0	0	0	0	0	0	0	
2002	2002	501	785	501	784	501	784	0	0	
	2003	0	0	0	0	0	0	0	0	
2001	2001	967	501	967	501	967	501	0	0	
	2002	0	0	0	0	0	0	0	0	

### 28. PARTICIPATING POLICIES

Not applicable.

#### 29. PREMIUM DEFICIENCY RESERVES

As of December 31,2003, the Company hadliabilities of \$289,000 related to premium deficiency reserves. The Companydid not consider anticipated investment incomewhen calculating its premium deficiency reserves.

#### 30. ANTICIPATED SALVAGEAND SUBROGATION

Due to the typeof business being writtenwith this license, the Company has no salvage. As of December 31, 2003 and 2002 the company had nospecific accruals established foroutstanding subrogation, asit is considered as a component of the actuarial calculations used to develop the estimates of incurred but notyet reported claims.

# Statement as of December 31, 2003 of the Physicians Health Plan of Southwest Michigan GENERAL INTERROGATORIES (continued)

### PART 2 - HEALTH INTERROGATORIES

1.1	Does the reporting entity have any direct Medicare Supplement Insurance in force?	Yes [ ]	No [ X ]
1.2 1.3	If yes, indicate premium earned on U.S. business only  What portion of Item (1.2) is not reported on the Medicare Supplement Insurance Experience Exhibit?  1.31 Reason for excluding	\$ \$	
1.4 1.5 1.6	Indicate amount of earned premium attributable to Canadian and/or Other Alien not included in Item (1.2) above. Indicate total incurred claims on all Medicare Supplement insurance. Individual policies:	- - \$ \$	
	Most current three years:  1.61 Total premium earned  1.62 Total incurred claims  1.63 Number of covered lives  All years prior to most current three years:  1.64 Total premium earned  1.65 Total incurred claims  1.66 Number of covered lives	\$ \$ \$ \$	0
1.7	Group policies:  Most current three years:  1.71 Total premium earned 1.72 Total incurred claims 1.73 Number of covered lives  All years prior to most current three years: 1.74 Total premium earned 1.75 Total incurred claims 1.76 Number of covered lives	\$ \$ \$ \$	0
2.	Health test:         1         2           2.1 Premium Numerator         59,740,922         62,030,109           2.2 Premium Denominator         59,740,922         62,030,109           2.3 Premium Ratio (2.1/2.2)         100.0         100.0           2.4 Reserve Numerator         5,473,993         9,090,532           2.5 Reserve Denominator         7,803,294         9,090,533           2.6 Reserve Ratio (2.4/2.5)         70.1         100.0	-	
3.1 3.2	Has the reporting entity received any endowment or gift from contracting hospitals, physicians, dentists, or others that is agreed will be returned when, as and if the earnings of the reporting entity permits?  If yes, give particulars:	Yes[]	No [X]
4.1 4.2 5.1 5.2	Have copies of all agreements stating the period and nature of hospitals', physicians', and dentists' care offered to subscribers and departments been filed with the appropriate regulatory agency?  If not previously filed, furnish herewith a copy(ies) of such agreement(s). Do these agreements include additional benefits offered?  Does the reporting entity have stop-loss reinsurance?  If no, explain:	Yes[X] Yes[] Yes[X]	No [ ] No [ X] No [ ]
5.3	Maximum retained risk (see instructions): 5.31 Comprehensive medical 5.32 Medical only 5.33 Medicare supplement 5.34 Dental 5.35 Other limited benefit plan 5.36 Other	\$ \$ \$ \$ \$	0 0 0
ô.	Describe arrangement which the reporting entity may have to protect subscribers and their dependents against the risk of insolvency including hold harmless provisions, conversion privileges with other carriers, agreements with providers to continue rendering services, and any other agreements:  Plan carries insolvency protection as a rider to its reinsurance agreement. In the provider agreements, the medical group agrees not to maintain any action at law or against a Member to collect sums that are owed to Medical Group by HDN or payor under the terms of this agreement, even in the event that the HDN or payor fails to the content of the conten	in equity	
7.1 7.2	Does the reporting entity set up its claim liability for provider services on a service data base?  If no, give details:	Yes [X]	No [
8.	Provide the following information regarding participating providers:  8.1 Number of providers at start of reporting year  8.2 Number of providers at end of reporting year	<u>-</u>	,
9.1 9.2	Does the reporting entity have business subject to premium rate guarantees?  If yes, direct premium earned:  9.21 Business with the rate guarantees between 15-36 months	Yes [ ]	
	9.22 Business with rate guarantees over 36 months	\$	

# Statement as of December 31, 2003 of the Physicians Health Plan of Southwest Michigan GENERAL INTERROGATORIES (continued)

### PART 2 - HEALTH INTERROGATORIES (continued)

10.1	Does the reporting entity have Incentive Pool, Withhold and Bonus arrangements in its p	provider contracts?	Yes[X]	No [ ]
10.2	If yes:			
	10.21 Maximum amount payable bonuses		\$	0
	10.22 Amount actually paid for year bonuses		\$	0
	10.23 Maximum amount payable withholds		\$	703,396
	10.24 Amount actually paid for year withholds		\$	713,260
11.1	Is the reporting entity organized as:			
	11.12 A Medical Group/Staff Model,		Yes[]	No [ X ]
	11.13 An Individual Practice Association (IPA), or		Yes[X]	No [ ]
	11.14 A Mixed Model (combination of above)?		Yes [ ]	No [ X ]
11.2	Is the reporting entity subject to Minimum Net Worth Requirements?		Yes [X]	No [ ]
11.3	If yes, show the name of the state requiring such net worth.	Mlchigan		
11.4	If yes, show the amount required.		\$4	4,900,034
11.5	Is this amount included as part of a contingency reserve in stockholder's equity?		Yes [ ]	No [ X ]
11.6	If the amount is calculated, show the calculation:			
_				

12. List service areas in which reporting entity is licensed to operate:

Name of Service Area
Allegan, Berrien, Barry, Branch, Calhoun, Cass,
Kalamazoo, St. Joseph, Van Buren

# Statement as of December 31, 2003 of the Physicians Health Plan of Southwest Michigan FIVE-YEAR HISTORICAL DATA

	EAK HIST	INIOAL DA			
	1 2003	2 2002	3 2001	4 2000	5 1999
Balance Sheet Items (Pages 2 and 3)					
Total admitted assets (Page 2, Line 26)	15,745,294	18,588,141	20,187,016	15,543,700	
Total liabilities (Page 3, Line 22)	9,689,376	11,134,817	14,630,581	13,953,208	
Statutory surplus	4,900,034	7,452,874	5,555,985	4,499,550	
4. Total capital and surplus (Page 3, Line 30)	6,055,918	7,453,324	5,556,435	1,590,492	
Income Statement Items (Page 4)					
5. Total revenues (Line 8)	57,222,546	62,030,109	74,502,993	46,061,914	
6. Total medical and hospital expenses (Line 18)	51,361,791	53,757,344	66,885,262	42,720,972	
7. Total administrative expenses (Line 21)	5,634,473	6,126,158	7,735,119	6,679,607	
8. Net underwriting gain (loss) (Line 24)	(2,393,473)	(271,167)	(1,256,518)	(3,126,943)	
9. Net investment gain (loss) (Line 27)	301,516	455,534	657,945	537,599	
10. Total other income (Lines 28 plus 29)					
11. Net income or (loss) (Line 32)	(2,091,957)	184,367	(598,573)	(2,589,344)	
Risk-Based Capital Analysis					
12. Total adjusted capital	6,055,918	7,453,324	5,556,435	1,590,492	
13. Authorized control level risk-based capital	2,450,017	2,510,114	3,044,616	3,777,311	
Enrollment (Exhibit 2)					
14. Total members at end of period (Column 5, Line 7)	32,761	31,856	36,838	43,381	
15. Total member months (Column 6, Line 7)	378,238	391,538	465,404	319,498	
Operating Percentage (Page 4) (Item divided by Page 4, sum of Lines 2, 3, and 5)					
16. Premiums earned (Lines 2 plus 3)	100.0	100.0	100.0	100.0	100.0
17. Total hospital and medical (Line 18)	86.0	86.7	89.8	92.7	
18. Total underwriting deductions (Line 23)	99.8	100.4	101.7	106.8	
19. Total underwriting gain (loss) (Line 24)	(4.0)	(0.4)	(1.7)	6.8	
Unpaid Claims Analysis (U&I Exhibit, Part 2B)					
20. Total claims incurred for prior years (Line 12, Col. 5)	2,839,637	7,331,909	11,563,950		
21. Estimated liability of unpaid claims - [prior year (Line 12, Col. 6)]	5,941,550	11,618,065	12,248,510		
Investments in Parent, Subsidiaries and Affiliates					
22. Affiliated bonds (Sch. D Summary, Line 25, Col. 1)					
23. Affiliated preferred stocks (Sch D. Summary, Line 39, Col. 1)					
24. Affiliated common stocks (Sch D. Summary, Line 53, Col. 2)					
25. Affiliated short-term investments (subtotal included in Sch. DA, Part 2, Col. 5, Line 11)					
26. Affiliated mortgage loans on real estate					
27. All other affiliated	314,512	302,680	291,173	139,379	
28. Total of above Lines 22 to 27	314,512	302,680	291,173	139,379	0

### Statement as of December 31, 2003 of the Physicians Health Plan of Southwest Michigan SCHEDULE T - PREMIUMS AND OTHER CONSIDERATIONS

Allocated by States and Territories

			1	2	3	4	Direct Bus 5	siness Only 6	7	8
			Guaranty	Is Insurer	Accident	Madiana	Man din ai al	Federal Employees Health	Premiums and	Property/
	State, Etc.		Fund (YES or NO)	Licensed? (YES or NO)	& Health Premiums	Medicare Title XVIII	Medicaid Title XIX	Benefits Program Premiums	Deposit-Type Contract Funds	Casualty Premiums
1.	Alabama	AL	NO	NO						
2.	Alaska		NO	NO						
3.	Arizona		NO	NO						
4.	Arkansas		NO	NO						
5.	California		NO	NO						
6. 7.	Colorado		NO	NO						
8.	Delaware		NO	NO						
9.	District of Columbia		NO	NO						
10.	Florida		NO	NO						
11.	Georgia	GA	NO	NO						
12.	Hawaii	HI	NO	NO						
13.	ldaho	ID	NO	NO						
14.	Illinois	IL	NO	NO						
15.	Indiana		NO	NO						
16.	lowa		NO	NO						
17.	Kansas		NO	NO						
18. 19.	Kentucky Louisiana		NO	NO						
20.	Maine		NO	NO						
-	Maryland		NO	NO						
	Massachusetts		NO	NO						
23.	Michigan		NO	YES	10,348,534		49,925,917			
24.	Minnesota	MN	NO	NO						
25.	Mississippi	MS	NO	NO						
26.	Missouri		NO	NO						
27.	Montana		NO	NO						
28.	Nebraska		NO	NO						
29.	Nevada New Hampshire		NO	NO						
30. 31.	New Jersey		NO	NO						
	New Mexico		NO	NO						
	New York		NO	NO						
	North Carolina	NC	NO	NO						
35.	North Dakota	ND	NO	NO						
36.	Ohio	OH	NO	NO						
37.	Oklahoma		NO	NO						
38.	Oregon		NO	NO						
39.	Pennsylvania		NO	NO						
40.	Rhode Island		NO	NO						
41. 42.	South CarolinaSouth Dakota		NO	NO						
42. 43.	Tennessee		NO	NO						
44.	Texas		NO	NO						
45.	Utah		NO	NO						
46.	Vermont		NO	NO						
47.	Virginia	VA	NO	NO						
48.	Washington		NO	NO						
49.	West Virginia		NO	NO						
50.	Wisconsin		NO	NO						
51.	Wyoming		NO	NO						
52.	American Samoa		NO	NO						
53. 54.	Guam Puerto Rico		NO	NO						
54. 55.	U.S. Virgin Islands		NO	NO						l
56.	Canada		NO	NO						
57.	Aggregate Other alien		XXX	XXX	0	0	0	0	0	0
58.	Total (Direct Business)		XXX	(a)1	10,348,534	0	49,925,917	0	0	0
						OF WRITE-INS				
5701.										
5702.										
5703.	Cummany of romaining wells in the	for line 5	7 from 21/2-41		^					
	Summary of remaining write-ins to Total (Lines 5701 thru 5703 plus				0	0	0	0	0	0
	Total (Lines 5701 thru 5703 plus				0	0	J0	JU	0	<u> </u>

5799. Total (Lines 5701 thru 5703 plus 5798) (Line 57 above)... Explanation of basis of allocation by states, premiums by state, etc.

<sup>(</sup>a) Insert the number of yes responses except for Canada and Other Alien.